

WELCOME TO THE DIALYSIS UNIT

The Albury Wodonga Health Dialysis Unit was established in 1989 to provide haemodialysis treatment to clients in the Albury/Wodonga region.

Our service provides dialysis care to clients with renal failure in a modern and comfortable environment. The Dialysis unit currently has the capacity to treat 36 patients using Gambro dialysis machines. When availability allows, holiday patients can be accommodated.

There are nine reclining electric chairs, with one television per chair and a selection of TV channels, and DVD player available for patient entertainment.

The Dialysis Unit is affiliated with the Royal Melbourne Hospital and operates under the direction of local Nephrologists. It is staffed by experienced Registered Nurses who manage each haemodialysis session.

Patients have access to a number of support services including:

- Nephrologists based locally
- Social Worker
- Dietician
- Hospital Pharmacy
- Pastoral Care
- Community transport services
- Physiotherapy
- Occupational therapy

CONTACT DETAILS

Hours:

Monday to Saturday 7:00am to 7:30pm.

Phone:

(02) 6051 7320
(02) 6051 7321

Facsimile:

(02) 6051 7323

Postal Address:

PO Box 326,
Albury,
NSW, 2640.

Location:

The Dialysis Unit is located at the Wodonga Campus of Albury Wodonga Health, Vermont Street, Wodonga, 3690

Access is via the Renal Dialysis Entrance in Vermont Street, next to the main entrance of the hospital.

General car parking is available-

- Adjacent to the Community Rehabilitation building.
- Car park off Vermont Street opposite the Dialysis Unit

Disabled car parking is available-

- Vermont Street Car park
- Outside the Dialysis Unit Entrance

PATIENT RIGHTS AND RESPONSIBILITIES

Your Rights

Albury Wodonga Health believes patients have the right to:

- Receive the best care available
- Be treated with courtesy and respect
- Ensure that you understand your treatment and be given the information to help you maximise the benefits of your dialysis care
- Ask questions about your treatment
- Withdraw your consent to any treatment, investigation or operation at anytime.
- Have the details of your medical condition and treatment kept confidential by your doctor and hospital staff.
- Request that a relative or friend join you or be informed when decisions are being made about your care or treatment.
- Have access to an interpreter if required.

Your Responsibilities:

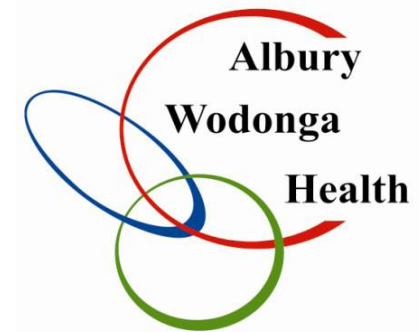
Health care is a partnership between health care professionals and patients. It is important that you:

- Understand your rights.
- Adhere to treatment guidelines (fluid, diet etc) and keep a record of your medications.
- Give accurate information about your health and treatment.
- Tell your doctor and dialysis staff if your condition changes.

- Make the staff aware if you have any concerns about your treatment / medications.
- Advise staff if you need to change a particular dialysis session.
- Be considerate and courteous to staff and other patients, and ask the same of your carer or support person.
- Accept responsibility for your own health care and the decisions you have made for yourself about care and treatment.
- Adhere to prescribed treatment times.
- Acknowledge that dialysis sessions (day/time) or location may change, although every reasonable attempt will be made to provide you with the most convenient treatment schedule.
- Accept responsibility to arrange transport to and from the treatment centre.

It is your right to have treatment in an environment free from any form of harassment, which includes spreading offensive rumours, offensive comments, name calling, imitating someone's accent, pushing, shoving, jostling and intimidating behaviour. This type of behaviour is unacceptable from anyone receiving or providing care within the dialysis unit.

For information regarding the Public Hospital Patient Charter contact the Department of Human Services or access the Internet via: www.health.gov.au/privatehealth/providers/charter/.org.au



DIALYSIS UNIT

PATIENT INFORMATION

